

Reset BLF State

BLF stands for Busy Lamp Field. Typically this is a light, or LED light with buttons, on an IP phone that indicates whether another extension or phone is available, ringing or busy.

Resetting BLF



Sometimes the BLF state may not be reflecting the correct state of the user. In this event, you can use the reset BLF state tool to refresh. Simply find the user in question and click on the 'Reset Presence State' button.

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