

# On Hold Music



## Ready-Made Playlists

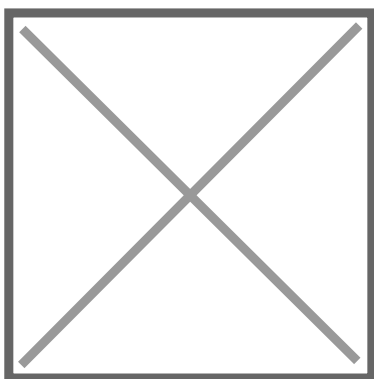
We have secured a selection of 16 royalty free and PPL & PRS playlists for encompassing tastes and scenerios (including Christmas). The license we have allows us to:

- Provide access worldwide
- License term is in perpetuity (forever)
- Provide access for commercial and non-commercial usage
- No restrictions on the number of VoIP accounts using them
- Permission to use for music on hold
- We are unable to provide the files for download or re-purpose

As such, they can provide a very simple solution for lots of businesses, without the need for additional licenses.

## Music From Audio Library

You can choose to upload your own hold music to the Audio Library. Please note that at present we can only accept 1 file for use as your hold music. If you want to create a compilation of music then please use a service, such as [audio-joiner.com](http://audio-joiner.com) to stitch them together to form one file. The maximum file size is 8MB.



## Copyright Notice

To play on-hold music you may require a license. Tranquil IT accepts no responsibility for the gathering of copyrights and licenses required for the music held within our platform. There are exceptions which include classic music out of copyright (copyright on written music expires 70 years after the composer has died), or royalty-free music. We cant offer advice or pricing information, please contact [PPL PRS](#) for all further enquiries regarding licensing and costs. At the time of writing, the tariff relating specifically to music on hold can be viewed [here](#).

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