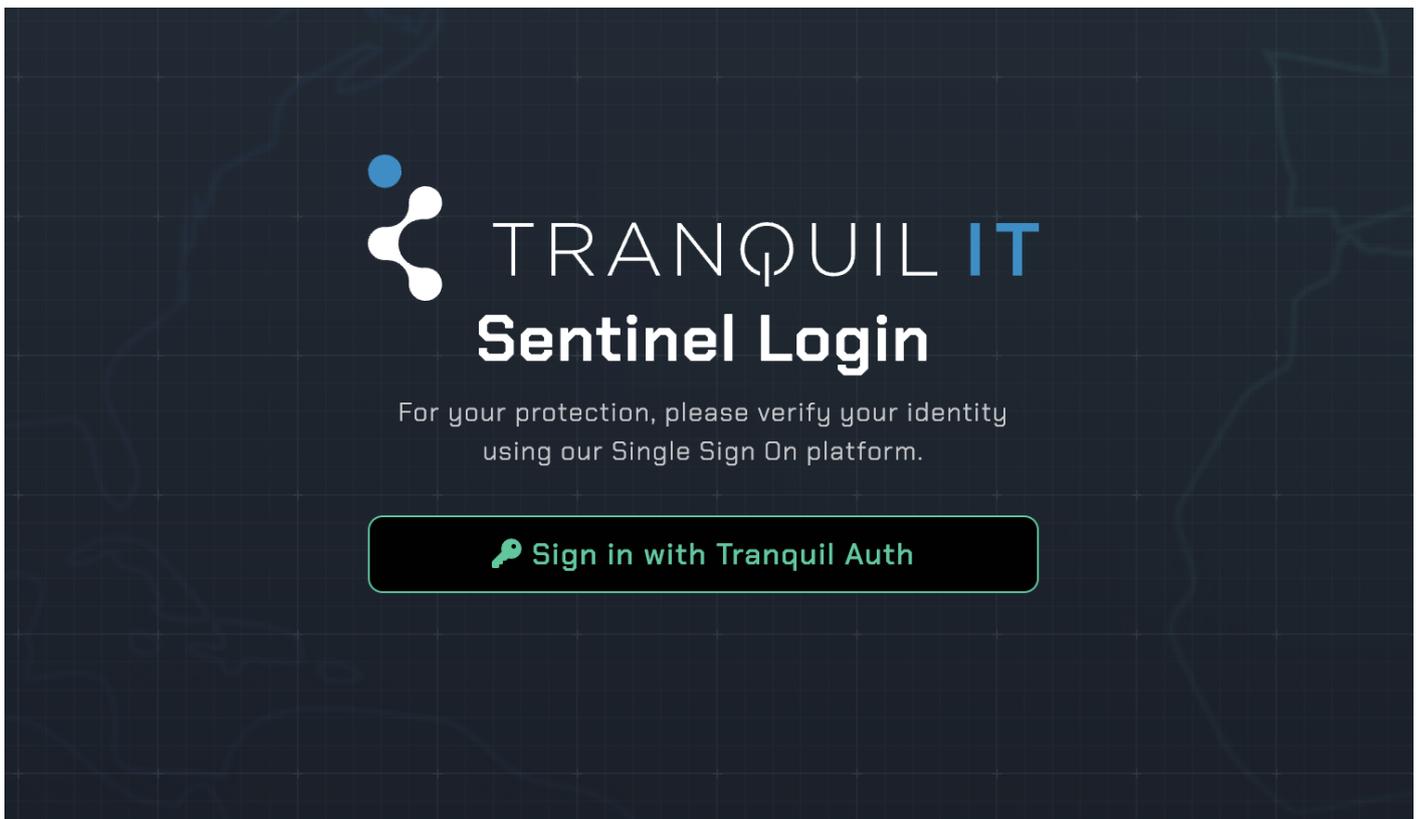


# Logging in

## Log in with your Tranquil IT or Cloud Account

To access Sentinel, go to <https://sentinel.tranquilit.cloud/> . You will be greeted with the following page.



At Tranquil IT we use an SSO or Single Sign On solution for your security and convenience.

Click Sign in with Tranquil Auth to continue you will now be taken to our SSO server for authentication.



## Sign in to your account

Email

Remember me

Sign In

New user? [Register](#)

If you have a Cloud Account with us or a Microsoft 365 Account you are likely already enrolled with our SSO solution. Simply enter your e-mail and the password that you use to sign into these services to sign in. If you have not already set up Two Factor Authentication - 2FA you will now be prompted to do so.

# Mobile Authenticator Setup

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**⚠ You need to set up Mobile Authenticator to activate your account.**

1. Install one of the following applications on your mobile:

Google Authenticator

FreeOTP

Microsoft Authenticator

2. Open the application and scan the barcode:



[Unable to scan?](#)

3. Enter the one-time code provided by the application and click Submit to finish the setup.

Provide a Device Name to help you manage your OTP devices.

You will then be asked to complete Two factor Authentication (2FA) this will depend on the kind of 2FA solution you have chosen.

If you do not already have an account with us it is extremely easy to create one.

First, click on the Register button.

# Register

\* Required fields

Email \*

Password \*



Confirm password \*



First name \*

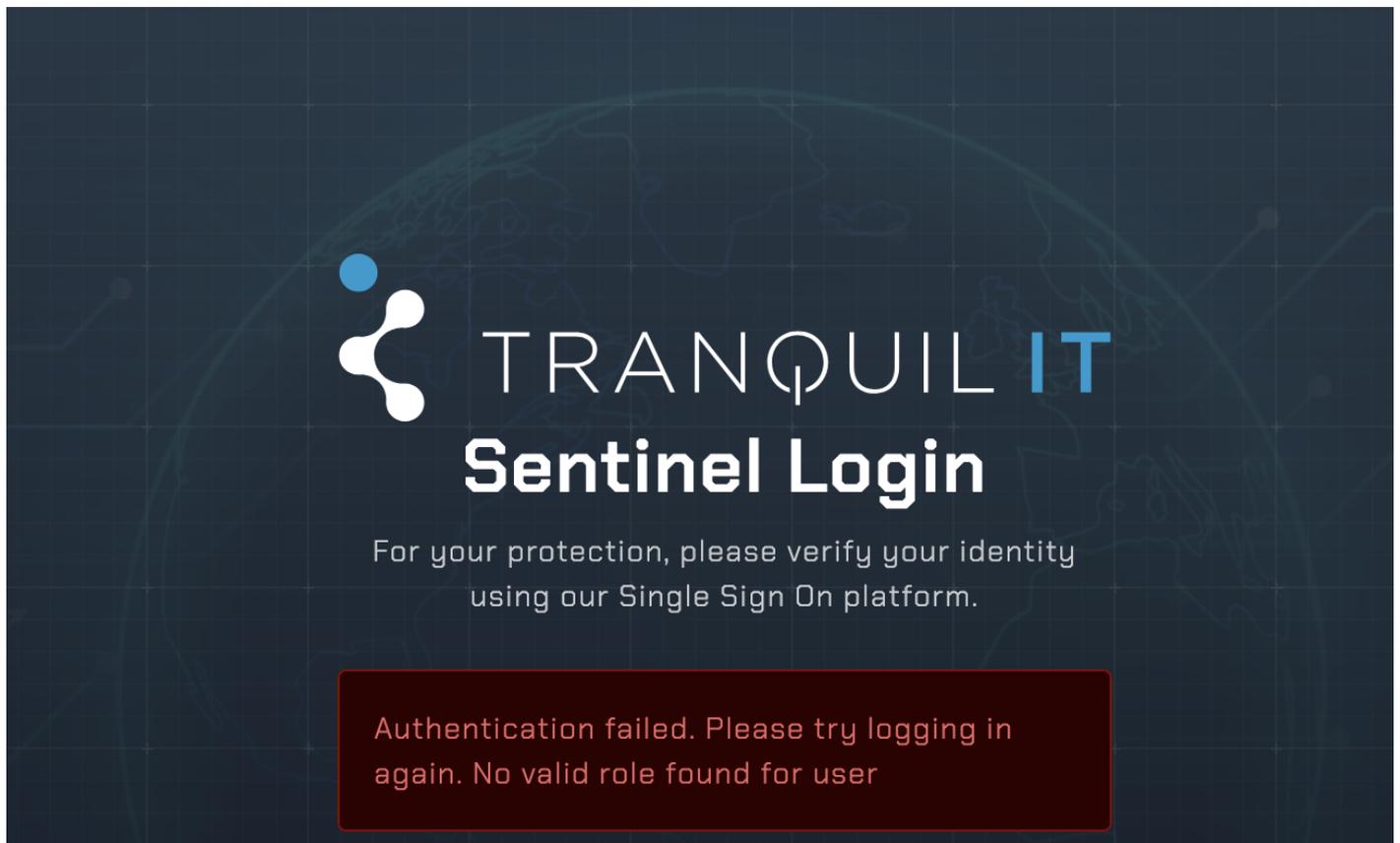
Last name \*

Register

[« Back to Login](#)

Now complete the form that you are presented with. Once you have registered your request will be sent to our Support team to allow them to link your user to your account with us. Once this has been completed you will receive an e-mail advising you that your account is ready for use.

If you receive the below error message



Then your organisation have not yet given you permission to log into your client area. Please contact your internal management or [contact support](#), if you believe this to be in error.

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